



August 14, 2020

Mr. Thomas Giugliano
Vice President
Kelly Window Systems Inc.
460 Smith Street
Farmingdale, NY 11735

Dear Mr. Giugliano,

On behalf of the Community and staff at the Ursuline Province Center, we would like to extend our compliments to your company, Kelly Windows, for the outstanding service you provided. You recently installed approximately 100 windows at our location. The project was completed in two phases and handled exceptionally well.

From the initial presentation i.e. suggestion of window styles and product descriptions, to the completion of the project, the experience was first class. Frank, Robert, Chip, Gustavo, and the team presented themselves in a professional manner.

I would highly recommend Kelly Windows. Throughout the installation process, if any questions or concerns surfaced, they were addressed and resolved immediately.

The team handled themselves professionally and respectfully. It was evident, they took pride in their work and were extremely efficient. Upon the completion of each workday, the team members ensured our premises remained orderly, and we were able to continue functioning without disruption.

As I mentioned, I would highly recommend such a professional business. It was a pleasure dealing with your organization on this project. We, at the Province Center, are completely satisfied with our replacement windows. Thank you and we wish you well.

Best regards,

A handwritten signature in black ink, appearing to read "Denise A. Imbrogno".

Denise A. Imbrogno
Administrative Manager
The Ursuline Provincialate
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New Rochelle, NY 10804
denise.imbrogno@osueast.org

cc: Sr. Maureen Welch, Provincial
Sr. Pat Schifini
Sr. Brenda A. Buckley
Sr. Kathleen Finnerty
Francis Piraino, Project Manager/Parish Property Management

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