



MARK GREENBERG  
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November 19, 2014

Carl Giugliano  
Kelly Window Systems Inc.  
460 Smith St.  
Farmingdale, New York 11735

Re: 26 Jad Court  
Plainview, NY 11803

Dear Carl:

I cannot thank you enough for all you did for me with regard to the job in my home at 26 Jad Court, Plainview, New York.

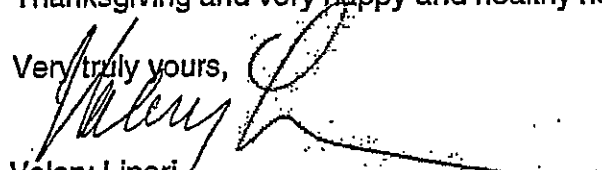
In the past, your company has performed many jobs in the buildings managed by Mark Greenberg Real Estate Co., LLC and I received numerous phone calls from owners letting me know the excellent experience they had with your staff and the work that was performed.

Now that I have had a firsthand experience, I wanted to be sure to let you know that Frank Palmer and Rich Lybaert were really so pleasant, professional and reliable, it was really a pleasure to deal with them.

I also have to tell you that Joe Velez, who actually installed the windows and the very large terrace door in my home, was really fantastic. The work that Joe performed was really amazing and when he left everything was absolutely impeccable. Joe was a pleasure to deal with, from his outstanding workmanship, professional, he was reliable and has such a pleasant mannerism. I really cannot put on paper how fantastic he was but I do hope this letter gets my point across as he was really exceptional.

Thank you and your staff again. All the best to you and your staff for a very Happy Thanksgiving and very happy and healthy holiday.

Very truly yours,

  
Valery Lipari  
Director of Management Administration  
Vlipari@mgre.com

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